

Microsoft Consulting



Enabling Your IT Infrastructure



Global Infrastructure Management
ZenSarakibia

With companies running business-critical applications on Microsoft technology, IT organizations are challenged with ensuring their Microsoft infrastructure is highly available, optimized, scalable, secure and well managed. Akibia's Consulting Services enable customers to maximize the value of their Microsoft environment.

Design and Optimize Your Microsoft Environment with Akibia

As a Microsoft Gold Certified Partner, with 20 years experience delivering leading network security and data center services, Akibia is uniquely suited to help you assess, plan, design, implement, upgrade and enhance your Microsoft environment. Akibia's expertise includes:

- Microsoft Infrastructure & Active Directory
- Microsoft Messaging
- Microsoft Management
- Microsoft Security
- Microsoft Business Desktop

Microsoft Infrastructure & Active Directory Services

Whether you are looking to plan and implement the optimal Active Directory environment, maximize your current infrastructure, upgrade to Windows Server 2003/2008, or migrate from another operating system platform – Akibia's extensive Microsoft experience working with enterprise clients, our proprietary methodology based on industry-leading best practices, and our commitment to delivering the highest standard of service will ensure the best possible results.

Active Directory

- **Design & Implementation** – A well designed Active Directory environment results in enhanced performance, reliability, manageability and security. Akibia's approach to creating an Active Directory infrastructure leverages our expertise in Microsoft, security and mission-critical data center infrastructure, as well as our broad industry experience. We assess your existing architecture and custom-design a scalable Active Directory solution that aligns with your goals – working closely with you to test, configure, migrate and integrate the new infrastructure.
- **Review & Optimization** – Akibia's wealth of experience designing and implementing effective Active Directory environments allows us to help our clients optimize their current Microsoft infrastructure. Akibia also offers emergency onsite support.

Windows Server 2003/2008

- For companies with disparate operating systems that are looking to standardize on a common platform, or are running an older version of Windows Server, Akibia provides expert Windows Server 2003/2008 Design, Upgrade, Migration and Optimization Services. Whether you're running Windows NT/2000, Novell Netware, or another operating system, Akibia will help you successfully migrate your current environment to Windows Server 2003/2008.



Microsoft Messaging

Akibia enables clients to realize enhanced reliability and security from their Microsoft messaging platform and Exchange environment. Whether you are looking to realize the benefits of integrating voice with Unified Messaging and Communications by upgrading to Exchange 2007, or are considering migrating from another platform, such as Lotus Notes or GroupWise, Akibia's Microsoft certified engineers will ensure you leverage all the advanced capabilities from the new Microsoft messaging architecture, while maximizing the availability and security of your environment.

Messaging Architecture Review

- The key to an efficient mission-critical messaging infrastructure is ensuring that the current deployment is well architected. Akibia will assess your current messaging architecture, evaluate it for vulnerabilities, performance and reliability issues, and identify areas for improvement.

Microsoft Exchange Design, implementation and Upgrade

- Leveraging our proprietary methodology, we plan and design a total Exchange solution customized to meet your unique messaging goals. We then efficiently implement, test and integrate the new design and help clients on earlier versions upgrade to Exchange 2003/2007.

E-Mail System Migrations

- Akibia has helped many clients migrate off other messaging systems, such as Groupwise and Lotus Notes, onto the Microsoft platform. With experience in all three applications we ensure a seamless transition from the old platform and a smooth implementation of Exchange 2003/2007.

Outlook Web Access and Security Best Practices

- As employees become more mobile, Microsoft Outlook Web Access (OWA) systems have become an integral part of the mission-critical messaging infrastructure, and with that, security is a top concern. Leveraging our broad security knowledge, we will advise you on the best location and configuration of OWA servers and the firewalls and other security applications that protect them.

Microsoft Management

Microsoft Operations Manager (MOM) and System Management Server (SMS) 2003

- Akibia's expert Consulting Services team will help you plan, deploy and enhance Microsoft Operations Manager (MOM) – allowing you to monitor individual servers and firewalls from a single system, as well as Microsoft System Management Server (SMS) – enabling you to effectively perform patch management, software deployment, hardware and software inventory control, remote help desk control and software metering.

Microsoft System Center 2007

- Microsoft's latest family of IT management solutions, System Center 2007, enables IT organization to simplify the management of their mission-critical Microsoft infrastructure and applications. Akibia will help you assess, architect, implement and upgrade to *System Center* Operations Manager 2007 (formerly Microsoft Operations Manager (MOM)), and *System Center* Configuration Manager 2007 (formerly System Management Server (SMS)).

Akibia's Professional Services team leverages their security knowledge and experience, as well as industry best practices to evaluate your company's Microsoft infrastructure for security weaknesses and vulnerabilities. Our analysis includes a Microsoft infrastructure assessment and review of how you are using PKI (public key infrastructure) and certificate services. Based on the results of the security assessment we will make recommendations on how to improve the security of your Microsoft infrastructure and better utilize PKI and certificate services to validate user authentication.

Microsoft Business Desktop

Akibia's Business Desktop Services enable clients to realize the full value of Windows Vista, Microsoft Office 2007 and Outlook 2007, including Microsoft's Unified Messaging and Unified Communications technologies that improve employee productivity. Whether you're planning a new infrastructure deployment or migrating from Windows XP with Office 2000/2003 to Office 2007, Akibia's Microsoft certified engineers will ensure a seamless upgrade/migration and that you are able to fully utilize all the advanced capabilities from the new business desktop architecture.

Benefit from Akibia's Expert Professional Services Team

- **Our Experience** – Akibia's focus on security and data center technologies, as well as our experience in Microsoft consulting and integration ensures we design and implement the most secure and reliable Microsoft environments for our clients.
- **Our People and Expertise** – As a Microsoft Gold Certified Partner, Akibia's team of Microsoft certified engineers have years of experience designing best practice-based Microsoft environments leveraging our methodology and the knowledge we have gained over hundreds of customer engagements.
- **Broad Industry Knowledge** – We have developed and implemented sound Microsoft-based technology platforms for companies across multiple industries. This broad industry knowledge enables our clients to benefit from our understanding of different requirements and business demands.
- **Focus on Service** – As an independent services provider, Akibia is focused on providing the best possible customer experience. Our services philosophy is premised on enabling the customer and delivering a solution that meets their unique needs. We partner with our clients to understand their goals and are committed to providing the highest standard of customer service.

About Akibia, Inc.

Akibia, a Zensar company, provides innovative Infrastructure Management solutions that enable leading companies worldwide to optimize, secure, manage and support their mission-critical infrastructure. As an independent advisor, Akibia partners with our customers to deliver solutions that improve the availability, reliability and performance of their data center, network and security infrastructure. Using its multi-shore capabilities, Akibia combines expert consulting, integration and support services with world-class customer service to help IT organizations reduce costs, increase efficiencies and manage risk in the data center. For more information visit www.akibia.com.