



PCI Compliance at Vistaprint

CASE STUDY

NETWORK AND SECURITY SOLUTIONS

Vistaprint is a leading online provider of professional marketing products and services to micro businesses and the home, employing over 3,100 employees globally. When the company needed assistance achieving and maintaining PCI Compliance for their dynamic e-commerce environment they turned to Akibia. As a Qualified Security Assessor Company (QSAC) for the Payment Card Industry (PCI), Akibia was uniquely suited to provide Vistaprint a full suite of PCI compliance services.

Challenge

Vistaprint is a top global internet retailer and houses a dynamic e-commerce environment. As a company that processes credit card data, it is imperative that Vistaprint remains in compliance with the PCI standard.

The PCI standard outlines technology requirements such as the use of data encryption, end-user access control, and activity monitoring and logging. It also includes procedural mandates such as the need to implement formal security policies and vulnerability management programs.

Based on Vistaprint's transaction levels, the company is also required to validate their compliance via a PCI Qualified Security Assessor on an annual basis.

Solution

Akibia's PCI experts conducted a full lifecycle PCI analysis including:

PCI Gap Assessment - Akibia evaluated Vistaprint's security architecture and environment against PCI requirements and recommended security measures that would ensure PCI control requirements would be met.

PCI Remediation - Based on the results of the PCI Gap Assessment Akibia assisted Vistaprint in remediating the gaps identified during the assessment.

INDUSTRY

Publishing

SOLUTION

PCI Compliance Services

CHALLENGE

Achieving and maintaining PCI Compliance

BUSINESS BENEFITS

The client achieved and maintained PCI Compliance while increasing overall security levels

PCI Audit - An Akibia Qualified Security Assessor conducted a PCI audit for Vistaprint and found them to be PCI compliant. As part of the audit Akibia also provided recommendations for further securing their environment. "Akibia's PCI auditor understood security as a whole and was able to add value with their security expertise throughout the audit," stated Christian Ponce, Manager, Information Risk Management at Vistaprint.

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Quarterly PCI Assessments - Akibia's PCI team conducts a quarterly assessment to ensure Vistaprint remains in compliance.

Access to Akibia's CCO On-Demand Services - Vistaprint now has on demand access to Akibia's CCO On-Demand Services which provides questions and answer sessions with certified compliance experts as well as a best practice process library for addressing specific requirements.

" It's great working with an organization that is available all the time and not just for an engagement. I frequently leverage Akibia's compliance on demand service and like that resources are available whenever I need them," stated Christian Ponce, Manager, Information Risk Management.

Results

Utilizing a unique mix of regulatory understanding and security expertise Akibia ensured that Vistaprint achieved PCI compliance and that they had the security processes in place needed to maintain compliance.

Akibia continues to conduct quarterly PCI assessments for the client. As Vistaprint's trusted security advisor, Akibia also provides annual security risk assessments to ensure the company maintains compliance and adheres to security best practices.

About Akibia, Inc.

Akibia, a Zensar company, provides innovative Infrastructure Management solutions that enable leading companies worldwide to optimize, secure, manage and support their mission-critical infrastructure. As an independent advisor, Akibia partners with our customers to deliver solutions that improve the availability, reliability and performance of their data center, network and security infrastructure. Using its multi-shore capabilities, Akibia combines expert consulting, integration and support services with world-class customer service to help IT organizations reduce costs, increase efficiencies and manage risk in the data center. For more information visit www.akibia.com.